

## UNIFORM SHOP FREQUENTLY ASKED QUESTIONS

**Q: When is the last day to buy uniforms at school?**

A: The last day the Uniform Shop will operate from the school is Friday 08 September 2017

**Q: Where is the Uniform Concepts Store and when are they open?**

A: The Willetton Superstore is located at 1A/9 Yampi Way

The store is open 6 days a week

See [www.nellgray.com.au](http://www.nellgray.com.au)

**Q: Can I order uniforms online?**

A: Yes, online ordering will be available, details shall be provided soon

**Q: Will there be uniforms at school available for fittings?**

A: No, there will be no uniforms held at school for fittings, but the Superstore is open 6 days a week for fittings

**Q: What happens to any credit I may currently have with the Uniform Shop**

A: Unfortunately, no refunds will be provided or credit transferred to Uniform Concepts.

If you have any credit with the Uniform Shop please try and use it before 08 September 2017.

**Q: Will uniform prices go up?**

A: The P&F and the school have worked hard with Uniform Concepts to ensure prices stay similar to what they are now. Some prices will go up marginally, mainly so that they align with similar products that Uniform Concepts sell to other schools.

**Q: Does the P&F or school make any money after the transition to Uniform Concepts?**

No, the P&F nor the school will make any money on future sale of uniforms.

There was an option to apply a commission on top of Uniform Concept's sale price to go to the P&F, but this was waived to ensure prices stay as low as possible.

**Q: Can we still buy second hand uniforms?**

A: Second hand uniforms will not be available for sale from Uniform Concepts.

The P&F Facebook page can be used for parents to sell, give away or swap second hand uniforms.

**Q: Who can we talk to if we have question, queries or concerns about the transition to Uniform Concepts?**

A: A Uniform Committee shall be setup in the future to be a conduit between the school and Uniform Concepts.

In the short term, please direct any queries to either:

Navin Bhat

Antonella Zaninovich

Daine Burnett